

## Leslie Knott Letcher Community Action Council, Inc. Accessibility Notice

LKLP is committed to serving persons with disabilities. We back the commitment by providing services that make public transportation both easy and pleasant for persons with disabilities.

LKLP will make reasonable modifications/accommodations to its operating policies, practices, and procedures to ensure program accessibility. The nature of an individual's disability will not preclude LKLP from providing full access to its services.

Some exceptions apply. These exceptions include when the modification or accommodation would:

- Cause a direct threat to the health and safety of others.
- Result in a fundamental alteration of the service.
- Is not actually necessary in order for the individual with the disability to access the service.
- Results in an undue financial and administrative burden for LKLP.

Director of Transportation, Lisa Combs is responsible for making reasonable modification determinations. If you would like to request a reasonable modification you may do so by contacting Ms. Combs at 606-436-8853 or 1-800-245-2826 or by e-mail at [l.combs@klp.net](mailto:l.combs@klp.net).

You should provide:

- Name
- Contact information (for example, phone number or e-mail. address)
- Service and/or location
- Specific details of the modification or accommodation request

LKLP Community Action Council, Inc.  
398 Roy Campbell Drive  
Hazard, KY. 41701  
(606)436-8853 or 1-800-245-2826  
Fax (606)435-1721

LKLP is an equal opportunity employer and service provider